

# **Parks & Recreation General Refund Policy**

**All programs are self-supporting and commitments need to be made, the following is our refund policy:**

## **Full Refunds:**

- Registrants will receive a full refund if the program is cancelled by Park & Recreation
- Medical note from a doctor prior to the start of the program

## **Refund with a \$10 Administrative Fee:**

- Registrants withdrawing two business days prior to the program start date.

## **Prorate:**

- If a registrant is forced to leave a program due to injury or illness, a pro-rated amount will be refunded.

## **No Refund:**

- No refunds will be given if registrant drops out of program.

## **Refunds for the following programs:**

*Summer Day Camp, Summer High School Field Hockey league, Fall Field Hockey League*

- Registrants withdrawing seven business days prior to the start of the program will receive a refund minus a \$10 administration fee
- Registrants withdrawing less than seven business days prior to the start of the program will receive a 65% refund.

*Fall Soccer and Saturday Basketball*

- Registrants for Fall Soccer and Saturday Basketball will be given a 50%