

Parks & Recreation General Refund Policy

All programs are self-supporting and commitments need to be made, the following is our refund policy:

Full Refunds:

- Registrants will receive a full refund if the program is cancelled by Park & Recreation
- Medical note from a doctor prior to the start of the program

Refund with a \$10 Administrative Fee:

- Registrants withdrawing two business days prior to the program start date.

Prorate:

- If a registrant is forced to leave a program due to injury or illness, a prorated amount will be refunded.

No Refund:

- No refunds will be given if registrant drops out of program.

Refunds for the following programs:

Summer Day Camp, Summer High School Field Hockey league, Summer Lax-On (Youth & Adult), Fall Field Hockey

- Registrants withdrawing seven business days prior to the start of the program will receive a refund minus a \$10 administration fee
- Registrants withdrawing less than seven business days prior to the start of the program will receive a 65% refund.

Fall Soccer and Saturday Basketball

- Registrants for Fall Soccer and Saturday Basketball will be given a 50%